

5 June 2020



Dear Parent/ Carer,

**Crestwood Community School  
School Coronavirus Update - Friday 5th June 2020**

This is a much shorter message as I communicated to you on Wednesday our plans for reopening. Thank you to those parents who have responded to the plans favourably. If you have concerns please do email me.

Please bear with us during this time, I would sincerely love to have the whole school return but I sadly cannot unless I get the clearance from the government. We are doing everything within our power to support the home learning from art resource packs for GCSE students to Google Chromebooks and internet connection for those in need. If you or your child are struggling please do contact us and we will do whatever it takes to support you.

Our critical worker provision has grown considerably and unfortunately we are now running very low on the number of places available, having to prioritise frontline health workers and education staff first. Sadly, some parents have reserved these spaces for their child and their child then fails to attend. The late notice means that these spaces cannot be filled and staff are not being utilised effectively. Please, I urge you, to think very carefully before requesting these sought after spaces. If your child can stay at home safely please do let them do so that someone in more need can have your child's space. Please contact [Mr. Gibbs](#) if you have any queries. We do reserve the right to withdraw spaces if there is non-attendance. Just a reminder the provision runs from 9am - 2.30pm to allow staff involved to conduct tutor sessions and team meetings that commence at 3pm. The provision is no different to that of what would happen at home and students will be working on their online lessons as per the timetable, in the library at Cherbourg, working independently on the set tasks at other times. The reason for this is that all staff teaching staff are fully engaged in the delivery of the online live learning for **ALL** students and that is where our priority has to lay.

To ease your navigation through the rest of this letter, I have highlighted in **yellow any new areas**.

The government's guidance is as follows:

**Stay Alert**

We can all help control the virus if we all stay alert. This means you must:

- Stay at home as much as possible
- Work from home if you can
- Limit contact with other people
- Keep your distance if you go out (2 metres apart where possible)
- Wash your hands regularly
- Self-isolate if you or anyone in your household has symptoms.

**Online, live lessons:**

- Full details of the students timetable can be found at the end of this letter for the week beginning 8th June 2020
- As a result of planning to extend the opening of the school beyond that of critical worker children to Year 10 and a small selection of children with an EHCP, we have had to change the timetable completely from the one before half term to accommodate this.

**Crestwood Community School**

Shakespeare Campus, Shakespeare Road, Eastleigh, Hampshire, SO50 4FZ | Cherbourg Campus, Cherbourg Road, Eastleigh, Hampshire, SO50 5EL

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- Year 9 has lessons added for Food, Music, Drama and Resistant Materials.
- Where students do not have lessons timetabled they are expected to complete work independently in preparation for the live lessons and for other subjects.
- We know there have been some technical issues and teething problems, please be patient.
- If you have any IT issues please email [itsupport@crestwood.hants.sch.uk](mailto:itsupport@crestwood.hants.sch.uk)
- If you have any questions regarding the learning please email [steve.gibbs@crestwood.hants.sch.uk](mailto:steve.gibbs@crestwood.hants.sch.uk) if your child is at the Shakespeare campus and [tim.nash@crestwood.hants.sch.uk](mailto:tim.nash@crestwood.hants.sch.uk) is at the Cherbourg Campus.
- Please note online lessons can be accessed via mobile phones.
- The sessions are recorded so they can be viewed by students later, if they miss the live version due to restrictions in IT equipment.
- **Please use the email link or link in google classrooms and be connected to the internet, it will use a lot of mobile data.**
- We appreciate that some of your children may need additional stationery to support their work at home. If they do, can you email [resourcehub@crestwood.hants.sch.uk](mailto:resourcehub@crestwood.hants.sch.uk) letting us know what you need. We need to ensure social distancing and so we will prepare all orders on a Tuesday for collection on Wednesdays from the Cherbourg campus. **Please do not just turn up, you will be given an appointment time to come and collect stationery.**
- Updates to the work packs issued can be made available if required. These can also be requested by emailing [resourcehub@crestwood.hants.sch.uk](mailto:resourcehub@crestwood.hants.sch.uk). If you can identify the subject/s needed that would be appreciated. Please note that these may take a little longer to compile. An appointment will also be arranged so that you can collect these once they are ready.

#### **SEN students with an EHCP:**

- Some students with EHCP have found online live lessons far better at home and as a result may not wish to return for face to face sessions, which is completely acceptable.
- When we open, any face to face sessions have been planned will mirror the school opening arrangements for Year 10 on a Tuesday and a Wednesday.
- Intervention support is also being planned to be delivered online by smaller group sessions rather than face to face.
- Key workers will have had contact with parents to agree individualised plans for students. If this is not the case please email the key worker.
- Unfortunately, some students, including those in Year 10, will be unable to come into school when we open, as they cannot comply with social distancing or we do not have the staffing capacity to meet needs and ensure their safety. This will be decided on an individual basis by a risk assessment which will be shared with parents when the decision is made.

#### **ICT Hardware and Internet Access for students:**

- **Chrome books have started to be distributed on a priority need.**
- Mr. Whittick has prioritised the students in need order.
- Those lucky enough to receive a loan device will receive communication from the IT team regarding collection as and when they become available.
- The device remains the property of the school.
- A loan agreement will need to be signed by the parent on collection.

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- Any loss or damage will need to be funded by the parents under their home insurance or other means.

### Concerns about your child:

- Despite being open with a skeletal staff, we will not be conducting any face to face meetings with parents or accepting visitors on site during this time.
- You can email teaching and support staff, all emails are available on the school website. Staff will respond between 8.30am and 3pm, Monday to Friday. If you email outside of these times you may have to wait for a response until the next working day.
- If your child has SEND please email your child's key worker. If you are not aware of who the key worker is then please email [keren.groom@crestwood.hants.sch.uk](mailto:keren.groom@crestwood.hants.sch.uk) or [cassie.smith@crestwood.hants.sch.uk](mailto:cassie.smith@crestwood.hants.sch.uk)
- For specific enquiries please email the following:
  - Free school meal food boxes - [julia.hughes@crestwood.hants.sch.uk](mailto:julia.hughes@crestwood.hants.sch.uk)
  - Eligibility for free school meals [alison.samways@crestwood.hants.sch.uk](mailto:alison.samways@crestwood.hants.sch.uk)
  - Home schooling - [steve.gibbs@crestwood.hants.sch.uk](mailto:steve.gibbs@crestwood.hants.sch.uk)
  - Safeguarding - [tim.nash@crestwood.hants.sch.uk](mailto:tim.nash@crestwood.hants.sch.uk)
  - Children in Care - [katie.sandiford@crestwood.hants.sch.uk](mailto:katie.sandiford@crestwood.hants.sch.uk)
  - ICT issues - [itsupport@crestwood.hants.sch.uk](mailto:itsupport@crestwood.hants.sch.uk)
- We are very much in a controlled environment and must avoid any risks to those staff on site. Please do not be offended if you arrive at school and are sent away.

### Students in need of emotional support

We have established phone lines for students who require emotional support. These will be staffed by our highly skilled pastoral team. They operate from 9am - 2pm each day, Monday to Friday.

Numbers and emails are as follows:

- Zena Smith - 07385 252141 / [zena.smith@crestwood.hants.sch.uk](mailto:zena.smith@crestwood.hants.sch.uk)
- Denise Sharp - 07385 252049 / [denise.sharp@crestwood.hants.sch.uk](mailto:denise.sharp@crestwood.hants.sch.uk)
- Michaila Dieng - 07385 252050 / [michaila.dieng@crestwood.hants.sch.uk](mailto:michaila.dieng@crestwood.hants.sch.uk)
- Karla Walters - 07388 376789 / [karla.walters@crestwood.hants.sch.uk](mailto:karla.walters@crestwood.hants.sch.uk)
- Megan Parnell - [megan.parnell@crestwood.hants.sch.uk](mailto:megan.parnell@crestwood.hants.sch.uk)
- Educational Psychologist Telephone Support Line - 01962 876 239 - for parents/carers to access for any queries relating to the emotional wellbeing of their child/children in their care

We have also set up a site with useful links to external services and resources to support those in need of advice on a wide range of subjects, please follow the link below to find out more: [https://padlet.com/tim\\_nash/o0qarrip7u3g](https://padlet.com/tim_nash/o0qarrip7u3g)

We are offering a 20 minute face to face appointment with our experienced pastoral team. To ensure that social distancing is applied, each member of staff will be based in separate classrooms in West Block on the Cherbourg Campus. Entry and exit to these rooms will be through various external doors, which will be signposted.

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Once we have received requests we will send out individual appointment times with further instructions around entry and exit to the school site. It is important parents are aware that children cannot just turn up. They must have an appointment. If you have any questions please contact Mr Nash on his work mobile 07435 809561 or via email on [tim.nash@crestwood.hants.sch.uk](mailto:tim.nash@crestwood.hants.sch.uk).

Please complete this form so that we may gauge parental interest in this offer:  
[Pastoral Support Request](#)

### Parents requiring support

It is difficult for everyone during these times but we need you to know that you are never alone. If you as a parent need to speak to someone for support then please contact our Parent Adviser, Jane Cole on 07388997380 or at [jane.cole@crestwood.hants.sch.uk](mailto:jane.cole@crestwood.hants.sch.uk) between 8.30am - 4pm, Monday to Friday.

### Year 11 GCSE grading

Please may I remind students and parents that we are not permitted to engage in any discussion regarding the grades we will be sending to Ofqual. Please see the letter for students produced by Ofqual [here](#) and the latest guidance from the DfE [here](#).

### Year 8 options

- Students will be allowed some choice between emphasising a subject in the Arts, such as Art, Music, Drama, whilst continuing to study all.
- A survey will follow shortly to explain the process.

### Free School Meals (FSM) in the period of closure

- Unfortunately, we are not in a position to provide boxes over the summer holidays and therefore all boxes will cease from **Friday 17th July 2020**
- Some products do have a short shelf life which does give you more food for the money we spend.
- If your circumstances have changed and you feel you are now eligible for Free School Meals you can check here <https://www.cloudforedu.org.uk/ofsm/hants> or contact [alison.samways@crestwood.hants.sch.uk](mailto:alison.samways@crestwood.hants.sch.uk) Thank you to the parents that have done so, it is important you get your entitlement.
- If you have not had any contact from us it could be because you are not eligible or your email address on our system is wrong. If you have changed your email please let Julia Hughes know.
- Please remember the delivery days are staggered and we cannot guarantee the day the parcel will be delivered each fortnight. It will arrive at some point in the week. I apologise that we cannot be more precise, we know that some of you rely on this parcel.
- The boxes are preloaded and you cannot request alternative food. The company will do their best to change things each time but it is not guaranteed. We are trying our best to bring the food to you. Try and search for recipes you can make with the ingredients offered, you may find you can make something new to your family.

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- We have created accounts in your name with Harvest Fine Foods to allow for home delivery but the billing is linked to Crestwood Community School. **Any additional food you would like from Harvest must be ordered separately and you must pay for these yourself.** Anyone trying to order from their Crestwood generated account will be contacted for additional payments by Harvest.
- You are not entitled to receive vouchers in addition to the food boxes, the boxes fulfill your entitlement. Please be aware if we had relied on the national scheme, you would have only just received your first entitlement, we were ahead of the game!
- In order to receive these boxes you must have registered for the scheme to comply with GDPR regulations. If you have failed to register and believe you are eligible please contact [julia.hughes@crestwood.hants.sch.uk](mailto:julia.hughes@crestwood.hants.sch.uk).

### School opening for children of critical workers

I must remind you that the government has asked parents to keep their children at home and asked schools to remain open **only for those children who absolutely need to attend.** As we are a secondary school this applies to almost all of our students.

All the details can be found at the following links:

[Closure of educational settings: information for parents and carers](#)

[Guidance for schools, colleges and local authorities on maintaining educational provision](#)

- We operate from the Cherbourg Campus and provide supervision for a very small number of children of critical workers and vulnerable students.
- This operates on a part week basis due to need.
- The provision runs from 9am - 2.30pm.
- Students conduct the online live learning they would be doing at home and **the independent work in between these times.**
- We have very limited spaces and have to maintain skeletal staffing to observe social distancing. Therefore, we may not be able to meet your needs, despite fulfilling the criteria.
- All existing placements will be maintained, however new requests can not always be accommodated. Whilst we know this is disappointing, we have to maintain the correct staffing levels to do this. Parents may have to accept part time rather than full time arrangements, as we seek to prioritise the most vulnerable students.
- **We reserve the right to withdraw places for non attendance.**
- If you feel that your circumstances have changed and you are now working in the critical work sector please contact [steve.gibbs@crestwood.hants.sch.uk](mailto:steve.gibbs@crestwood.hants.sch.uk) to advise us of the support you require.
- If your child has an EHCP and you need support contact the address given for Mr. Gibbs but copy in [keren.groom@crestwood.hants.sch.uk](mailto:keren.groom@crestwood.hants.sch.uk)

### The Weekly Best bits

- Please remember to send your videos and photographs to [peter.willmore@crestwood.hants.sch.uk](mailto:peter.willmore@crestwood.hants.sch.uk) so that he can produce a compilation of these each Friday.
- Unfortunately they seem to be getting less and less, so let's have a real surge next week please!

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### Finally, just a reminder of the NHS guidance:

- if you live alone and you have symptoms of coronavirus illness (COVID-19), however mild, stay at home for **7 days** from when your symptoms started. (The [ending isolation](#) section below has more information)
- after 7 days, if you do not have a high temperature, you do not need to continue to self-isolate. If you still have a high temperature, keep self-isolating until your temperature returns to normal. You do not need to self-isolate if you just have a cough after 7 days, as a cough can last for several weeks after the infection has gone
- if you live with others and you are the first in the household to have symptoms of coronavirus (COVID-19), then you must stay at home for 7 days, but all other household members who remain well must stay at home and not leave the house for **14 days**. The 14-day period starts from the day when the first person in the house became ill. See the [explanatory diagram](#)
- for anyone else in the household who starts displaying symptoms, they need to stay at home for 7 days from when the symptoms appeared, regardless of what day they are on in the original 14 day isolation period. The [ending isolation](#) section below has more information, and see the [explanatory diagram](#)
- staying at home for 14 days will greatly reduce the overall amount of infection the household could pass on to others in the community
- if you can, move any vulnerable individuals (such as the elderly and those with underlying health conditions) out of your home, to stay with friends or family for the duration of the home isolation period
- if you cannot move vulnerable people out of your home, stay away from them as much as possible
- reduce the spread of infection in your home: wash your hands regularly for 20 seconds, each time using soap and water, or use hand sanitiser; cover coughs and sneezes
- if you have coronavirus (COVID-19) symptoms:
  - do **not** go to a GP surgery, pharmacy or hospital
  - you do not need to contact 111 to tell them you're staying at home
  - testing for coronavirus (COVID-19) is not needed if you're staying at home
- if you feel you cannot cope with your symptoms at home, or your condition gets worse, or your symptoms do not get better after 7 days, then use the [NHS 111 online](#) coronavirus (COVID-19) service. If you do not have internet access, call NHS 111. For a medical emergency dial 999
- if you develop new coronavirus (COVID-19) symptoms at any point after ending your first period of isolation (self or household) then you need to follow the same guidance on self-isolation again

I do sincerely hope that we will get some sense of normality soon and we can open our doors to more students. The guidance is ever changing, sometimes daily, but I do my best to keep on top of it all. You have my absolute promise that when we are able to open to more students, we will do so as quickly as we can. I hope you and your families have a restful weekend.

Best wishes

**Krista Dawkins**  
Head Teacher

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### Remote Learning - Live lesson timetable 8th June 2020 - Cherbourg Timetable

YEAR 7 CHERBOURG					
	Mon	Tue	Wed	Thu	Fri
P1 - 09:45	English 1	Maths 1			Science 2
P2 - 10:45			English 2		
P3 - 12:15	History	Spanish			PE
P4 - 14:00	Geography	French	Science 1	Maths 2	
Tutor Time 15:00			Tutor		
YEAR 8 CHERBOURG					
	Mon	Tue	Wed	Thu	Fri
P1 - 09:45		PE		History	Maths 2
P2 - 10:45	Spanish		Science 1	Geography	
P3 - 12:15		Maths 1			English 2
P4 - 14:00	English 1			Science 2	
Tutor Time 15:00		Tutor			
YEAR 9 CHERBOURG					
	Mon	Tue	Wed	Thu	Fri
P1 - 09:45	Science 1	Resistant Materials	English 1		
P2 - 10:45		History	Music		Maths 2
P3 - 12:15	Food	Drama	Geography	English 2	Science 2
P4 - 14:00	Maths 1	Spanish			PE
Tutor Time 15:00		Tutor			
YEAR 10 CHERBOURG					
	Mon	Tue	Wed	Thu	Fri
P1 - 09:45	Computer Science		Science 1	Science 2	English 2
P2 - 10:45	Food Music			Maths 2	Geography
P3 - 12:15	Art			Spanish	History

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P4 - 14:00	PE	Maths 1	English 1	RE Textiles	Drama
Tutor Time 15:00	Tutor				

**YEAR 11 CHERBOURG**

Google classroom is still open to all Year 11s. You have a dedicated Google Classroom called Year 11 Transition to Post 16. The class code is zpyrouc. There is also a tutor time at 3pm each Tuesday for you to meet the staff.

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### Remote Learning - Live lesson timetable 8th June 2020 - Shakespeare Timetable

YEAR 7 SHAKESPEARE					
	Mon	Tue	Wed	Thu	Fri
P1 - 09:45	English 1	Maths 1			Science 2
P2 - 10:45			English 2		
P3 - 12:15	Geography	Spanish			PE
P4 - 14:00	History	French	Science 1	Maths 2	
Tutor Time 15:00			Tutor		
YEAR 8 SHAKESPEARE					
	Mon	Tue	Wed	Thu	Fri
P1 - 09:45	Spanish	PE		Geography	Maths 2
P2 - 10:45			Science 1	History	
P3 - 12:15		Maths 1			English 2
P4 - 14:00	English 1			Science 2	
Tutor Time 15:00		Tutor			
YEAR 9 SHAKESPEARE					
	Mon	Tue	Wed	Thu	Fri
P1 - 09:45	Science 1	Resistant Materials	English 1		
P2 - 10:45		History	Music		Maths 2
P3 - 12:15	Food	Drama	Geography	English 2	Science 2
P4 - 14:00	Maths 1	Spanish			PE
Tutor Time 15:00		Tutor			
YEAR 10 SHAKESPEARE					
	Mon	Tue	Wed	Thu	Fri
P1 - 09:45	Computer Science		Science 1	Science 2	English 2
P2 - 10:45	Food Music			Maths 2	Geography
P3 - 12:15	Art			Spanish	History

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P4 - 14:00	PE	Maths 1	English 1	RE Textiles	Drama
Tutor Time 15:00	Tutor				

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