



CRESTWOOD
COMMUNITY SCHOOL

KDS/JSS

4 May 2021

Dear Parents/Carers

I am writing to remind you of the procedures to follow if your child tests positive for COVID19. In all positive cases, you should email myself, Krista Dawkins, at krista.dawkins@crestwood.hants.sch.uk. You should also inform the Head of School at the campus your child attends - Tim Nash for Cherbourg at tim.nash@crestwood.hants.sch.uk and Steve Gibbs for Shakespeare at steve.gibbs@crestwood.hants.sch.uk and Anji Hinton, School Matron at anji.hinton@crestwood.hants.sch.uk.

Please do not email anybody else, particularly in the evenings or at weekends. The staff at Crestwood are dedicated and committed professionals, but they too have families that they need to spend time with. I make no expectations on the staff to check their emails during weekday evenings, at weekends or during school holidays, including Bank Holidays. Please be aware that if you email a member of staff at any of these times, a response will not always be forthcoming, nor can it be expected.

As a result of the correct procedures not being followed, the positive case identified at the Cherbourg campus this weekend resulted in a delay in communication to parents. Unfortunately, due to the lateness of the information being received, I have had no alternative but to isolate an entire year group for today, Tuesday 4 May, to allow us time to ascertain who has been a close contact. Had this been reported to us sooner, we would have been able to do this over the weekend and avoid any unnecessary anxiety. Tim Nash will work swiftly today to identify close contacts of the student concerned and if your child is one of those, you will receive a letter and phone call today to inform you that your child will need to isolate for ten days. If you do not receive a letter, your child should return to school as normal on Wednesday 5 May 2021.

I apologise for any inconvenience but, given the complexity of the current situation, it is essential that parents follow the guidelines and procedures laid out. In the event of a positive COVID19 case being reported to us, we will inform parents via Schoolcomms and also put a notice on our Facebook page and other social media platforms. If you do not use social media and you are not signed up for Schoolcomms, it is essential that you register by emailing Justine Sayers, at justine.sayers@crestwood.hants.sch.uk.

Finally, I believe that Crestwood has communicated very well with parents during the lockdown periods and that we have provided our students with a high quality of education. Public comments that are critical and unkind are not warranted and in a world where there is enough pressure on everyone, my advice would be that if you can't be supportive in these situations, please don't say anything at all, as this is out of our control.

Thank you for your continued support.

Yours sincerely

Krista Dawkins
Headteacher

Crestwood Community School

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